### COMMONWEALTH OF MASSACHUSETTS

### APPEALS COURT

Docket No. 2023-P-0961

MIDDLESEX, ss.

Yu-Fen Liu, Plaintiff/Appellant

V.

Tufts Medical Center, Inc, Et Al., Defendant/Appellees

On Appeal From Middlesex Superior Court's Judgement of

Dismissal

Record Appendix Volume II of III (Transcript)

Date: 11/03/2023 Jie Tan 400 Tradecenter Dr, STE 5900 (RM5800) Woburn, MA, 01801 BBO #666462 JT Law Services, PC 978-335-8335 jie.tan@jtlawservices.com

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Volume: 1 Pages: 1-52 Exhibits: See Ind	lex	
COMMONWEALTH OF MASSACHUSETTS		
MIDDLESEX, SS. SUPERIOR COURT DEPARTMENT OF THE TRIAL COURT	-	
* * * * * * * * * * * * * * * * * * * *		
YU-FEN LIU *		
Plaintiff, *		
* vs. * Docket No. 2281CV04021		
* DOCKET NO. 22010/04021		
TUFTS MEDICAL CENTER, INC., *		
ET AL. * Defendant. *		
**************************************		
RE: RULE 12 HEARING BEFORE THE HONORABLE WILLIAM F. BLOOMER		
APPEARANCES:		
For the Plaintiff: JT Law Services, P.C. By: Jie Tan, Esquire 400 TradeCenter Drive, Suite 5900 Woburn, Massachusetts 01801 978.335.8335		
For the Defendants: Adler, Cohen, Harvey, Wakeman & Guekguezian, LLP By: Alexander Terry, Esquire Two Oliver Street, Suite 1005 Boston, Massachusetts 02109 617.423.6674		
Woburn, Massachusett Courtroom 740 June 14, 2023	3	
Court Transcriber: Lisa Marie Phipps, Certified Shorthand Reporter, Registered Professional Reporter, Certified Realtime Reporter		
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Serving. Massachusetts Rhode Island		
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WITNESS:

(None.)

EXHIBITS:

(None.)

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1-3 1 PROCEEDINGS 2 (Court called to order.) 3 (2:30 p.m.) 4 THE COURT OFFICER: Good afternoon, 5 ladies and gentlemen. Y. Ou may be seated. 6 7 Court is now in session. 8 THE CLERK: Your Honor, may we go on the 9 record on the next matter? 10 THE COURT: Yes. 11 THE CLERK: Okay, we're on the record. 12 And for the record, this is Middlesex 13 Superior Court Civil Action No. 2022-4021, Yu-Fen 14 Liu, plaintiff, versus Tufts Medical Center and 15 others, defendants. 16 The matter before the Court is the 17 defendant's motion to dismiss. 18 Presiding over this matter is the 19 Honorable William Bloomer. 20 Counsel, would you identify yourselves 21 for the Court and the record, please. 22 MS. TAN: Jie Tan representing plaintiff, 23 Yu-Fen Liu. 24 THE COURT: Good afternoon. 25 MR. TERRY: Good afternoon, your Honor, **R.A.II** 5

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 41 Mr. Clerk. 2 Alex Terry for the defendants. 3 THE COURT: All right. Good afternoon. 4 MR. TERRY: Good afternoon. 5 THE COURT: All right. So we're here on 6 Paper No. 11, and that is the defendants's 7 collectively motion to dismiss the complaint with 8 prejudice. 9 And this is the defendants's motion, so 10 I'll hear first from the defense. 11 MR. TERRY: Thank you, your Honor. 12 The gist of this filing from earlier this 13 year is despite the variety of counts and legal 14 theories in this complaint, despite the number of 15 defendants -- there are 20 -- it is the 16 relitigation of a med mal claim filed in 2022. 17 The original case had fewer defendants. 18 It had Tufts Medical Center, which remains a 19 defendant in this action, and it had one 20 individual provider, who was a defendant in this 21 action, and also was in the original, Leah 22 Kaplan, who was an internal medicine resident 23 physician at Tufts Medical Center at the time she treated the plaintiff, November 24th overnight 24 25 into November 25, 2019.

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And so that claim has -- that case was
 adjudicated with prejudice.

3 There is a dismissal past the point of 4 where the plaintiff was compelled to produce an 5 offer of proof, which she did -- did not, did not 6 produce informally or in the context of an offer 7 of proof filing any expert support for the claim 8 that she was rendered improper care overnight at 9 Tufts Medical Center in November of 2019 in a way 10 that, at least via the plaintiff's opposition in 11 this case, has caused her substantial and ongoing 12 injury.

13 And so, again, this is with new counsel 14 refiling that original action with many more 15 defendants, with many different, at least in 16 their phrasing, claims and theories, but the law 17 of claim preclusion in the Commonwealth is that 18 sort of a superficial rebranding of the same 19 claim is not an effective end around to the 20 doctrine of claim preclusion.

That doctrine is that if you have a common identity or privy of the parties to the present and prior actions, identity of the cause of action and prior final judgment on the merits, the subsequent claim is precluded.

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1 So, to take those elements backwards, we 2 have a full and final judgment of the original 3 case, a dismissal with prejudice, which is 4 attached as an exhibit to our motion. 5 As to the identity of the cause of 6 action, this is all -- again, there are 7 different-phrased claims in the second complaint, 8 but the case arises out of the same overnight 9 admission to Tufts Medical Center in November of 10 It is the same claim. It arises out of 2019. the same operative set of facts. 11 12 And, as to the identity of the parties, 13 it is the same plaintiff who -- who has a 14 slightly differently styled name in the caption 15 in this case than in the original. 16 We have two identical defendants that were named in both cases; and as to the other, 17 18 you know, 15 individual defendants, they're all 19 privies of original defendants, they're all Tufts 20 Medical Center employees or agents; and it is the 21 alleged the way the caption is written, each 22 individual defendant is identified explicitly by 23 the plaintiff, by their relationship to a 24 defendant in the original action, the 25 relationship to Tufts Medical Center.

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Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 81 many others, they're unreachable, frankly, by the 2 hospital. 3 And so there's an additional argument in 4 the motion for dismissal with prejudice for lack 5 of service of those remaining defendants, but 6 just --7 THE COURT: So it's six minus -- you had 8 seven, but you accepted service for Tufts Medical 9 Center? I'm just going by what you had written in 10 11 your motion. 12 MR. TERRY: Yeah. I'm going to fact 13 check myself, your Honor. 14 THE COURT: I think you said there was 15 no return service with respect to seven of 12 16 defendants. 17 MR. TERRY: Yeah. Sorry, where are you 18 looking, your Honor? 19 THE COURT: In my notes. 20 MR. TERRY: In your notes, not in my 21 motion. Let me see what I have on this. 22 Here it is. Sorry, your Honor. 23 I counted six. Tufts Medical Center; 24 Dr. Kaplan; James Stephen, M.D.; Linda Cotter, 25 RN; Peter Ostrow, M.D., and Daniel Augustadt. **R.A.II** 10

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 91 That's six have been served, and the 2 remaining defendants have not been. Some of 3 those are Does. 4 THE COURT: All right. Do you have that 5 on your memo or are you --6 MR. TERRY: It's just -- it's in the 7 motion, I think. It lists who has been served 8 and who has not. 9 THE COURT: All right. Hold on. 10 (Pause.) 11 THE COURT: Well, I have one, two, three, 12 four, five, six -- it's a little -- if you look 13 at your motion, you say on separate counts the defendants would have not yet been served, 14 15 including Jennifer Jane Doe, one; Patrice 16 Stewart, two; Michael Wiser, three; Sara Zelman, 17 four; Jonathan Weinstock, five; Jane Does, two. 18 That would be six and seven. 19 MR. TERRY: Um-hum. 20 THE COURT: Neil Halin, eight. 21 You're listing all of them, so that's 22 where I was a little confused. You listed all of 23 the defendants. 24 MR. TERRY: That's -- that's a subgroup, 25 so if -- to continue, nine, ten, eleven, and John **R.A.II** 11 LMP Court Reporting - (508) 641-5801

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1-10 1 Does 1 through 4 make 15. 2 There are 15 not served defendants, and 3 then the sixth. There are 14 non-served 4 defendant, and then the six served defendants are 5 above on the motion. 6 And this --7 THE COURT: I see, all right. 8 MR. TERRY: The list actually also 9 appeared on page -- the bottom of page 5 of the 10 memo of law, identifies served defendants and the 11 nonserved. 12 THE COURT: All right. Okay. 13 MR. TERRY: And so if I could just note, 14 your Honor, as to the service argument. 15 We -- we would certainly, in the event 16 they were served and active defendants in the 17 case who retained me and on whose behalf I 18 appeared, I would raise the same claim preclusion argument as to each of those defendants. 19 20 And so we would argue that a denial 21 (inaudible), an allowance of the motion as to the 22 served defendants on claim preclusion grounds and 23 a denial of the motion as to the unserved 24 defendants on service would be a -- would be a 25 futile ruling in that the same argument we would R.A.II 12

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1-11 1 then raise as to claim preclusion for the 2 defendants, even if service was secured; the same 3 claim preclusion argument applies to all 20 of 4 these defendants, your Honor. 5 THE COURT: Understood. 6 All right. Let me hear from the 7 plaintiff's counsel. 8 MS. TAN: Good afternoon, your Honor. 9 THE COURT: Good afternoon. 10 MS. TAN: This case is totally different 11 from the complaint of 2022. 12 The plaintiff -- the defendants -- there 13 are only two defendants that are common, but 14 the -- and the cause of actions are totally 15 different. 16 We have medical fraud, which arises from 17 the two -- there are two medical records were 18 obtained, and those two medical records are 19 contradictory with each other and the -- but they 20 describe the same cause -- the same events that 21 occurred to my client. 22 But the --23 THE COURT: So what is the -- what is the 24 fraud? 25 MS. TAN: The fraud is that the -- they **R.A.II** 13 LMP Court Reporting - (508) 641-5801

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1	are two set of doctors signing the medical
2	records; and there are two medical record
3	numbers, they're two different dates; and they're
4	also two different procedures, and the drugs
5	and listed in those documents.
6	And but they describe that my client
7	had a back pain, entered into medical Tufts
8	Medical Center emergency, walked in on a Sunday.
9	But but the medical records itself,
10	the second record that she obtained on December
11	10, 2021, that describe that she was the
12	the primary doctor overseeing this this her
13	injury, the medical areas, was Ostrow Peter, and
14	while the first set of doctor medical record,
15	which was listed, Dr. Weinstock, and there is
16	a a list of nurses that she never say she
17	never see before.
18	That's why I list so many defendants,
19	because she didn't even know there were so many
20	nurses that was involved.
21	THE COURT: What I'm wondering, what
22	is the fraud?
23	What is it
24	MS. TAN: The fraud is the medical
25	THE COURT: What did she rely on that
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1 caused -- that resulted in harm in the records? 2 MS. TAN: Yeah, the medical records were 3 fraudulent, made up afterwards, and she could not 4 retain other doctors afterwards because other 5 doctors could not rely on those medical records 6 because she had -- she was -- in the medical 7 records, they were like, two D -- they were like, 8 testing of two D-dimers, which shows that you had 9 a previous heart attack; but she was -- she never 10 had a previous heart attack, and she never had 11 a -- she had another test, heart test, that shows 12 she is completely healthy. 13 She also had, afterwards, two D-dimer 14 testing, which is, like, they -- in her medical 15 records, she had 900 -- the number is 900; but 16 then afterwards, she obtained another testing, it 17 was, like, in 300, that's in a total, total very 18 healthy range. 19 So the entire two medical records were 20 fraudulent documents, and nobody could rely on 21 the -- when she went to see other doctors, the 22 doctors could not rely on those documents.

And there's also complete deletions -there is deletions, change of timeline, and a lot of changes.

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1 If you look at the medical records, 2 there's crossover, there's change of timeline, 3 this, like, she was dismissed, she was discharged 4 at 11:00 a.m., then later they admit -- the 5 second records saying she was not dismissed; she was dismissed -- she was -- then Dr. Kaplan also 6 7 admitted that -- the timeline is totally messed 8 up, so that -- the entire testing result in the 9 medical record is total fraudulent. No -- I mean, it's contradictory to her 10 11 afterwards testing. 12 THE COURT: What -- let me ask you. Ι 13 don't understand. 14 You're -- you sounded as if, you know, these doctors had it in for her. 15 16 She walked into the emergency room on her 17 own volition, seeking medical treatment for some 18 pain that she was having in her right back 19 shoulder up through her ear. 20 So I guess what I'm saying is you're -you're throwing out some, you know, highly 21 22 charged words, saying that these doctors 23 essentially intentionally, you know, committed 24 fraud somehow in changing the records. 25 MS. TAN: I'm -- your Honor, I didn't say **R.A.II** 16

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1	the doctors I don't know who changed it, but	
2	their names are in the records.	
3	I don't know whether those doctors are	
4	aware of it, but this this these medical	
5	records were produced, they were not reflecting	
6	her experience, and they were not matching with	
7	each other.	
8	There were two medical records numbers,	
9	which is against the regulation of the medical	
10	industry.	
11	They're supposed to only one patient	
12	and one medical number and medical record	
13	number.	
14	There's also so during that 17 hours,	
15	there's a lot of there's other events.	
16	It's not just malpractice, because	
17	this this doctors, they were not licensed	
18	yet, they were just students, those the bunch	
19	of students treated her without actually, if	
20	you look at the notes of Dr. Kaplan, she never	
21	mentioned she reported to the supervisor or there	
22	were anybody supervising this entire occurrence.	
23	So she was she over her rejection,	
24	she was rolled over to do CT scan.	
25	During that CT scan, she was repeatedly	
	R.A.II 17	
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Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1-16 1 injected some things into his -- her body, 2 like --3 THE COURT: She was given a CT scan? 4 MS. TAN: Yeah. 5 She was given --6 THE COURT: And she was injected with 7 something prior to the CT scan? 8 MS. TAN: Probably. I --9 THE COURT: So it's probably, like, a 10 type of barium solution, it's a dye --MS. TAN: 11 Yes. 12 THE COURT: - I don't know, that allows --13 MR. TERRY: I can just speak briefly, 14 Judge. 15 I think she was given a subdural 16 injection of nitroglycerin --17 THE COURT: All right. MR. TERRY: -- which is medication she 18 19 was on and had run out of, which caused her chest 20 pain, which brought her to the ED, sort of --21 MS. TAN: She was given a CT scan and 22 during that procedure, it was six injections. 23 I don't know whether that's regular 24 procedure, but she was allergic -- apparently 25 allergic to that injection, and she was **R.A.II** 18 LMP Court Reporting - (508) 641-5801

1 protesting.

2 So after the first of four injections, 3 she was protesting, but she was still given 4 another two injections.

5 In the end, she had to roll. She fell 6 herself to the ground to protest it, saying, I'm 7 not going to that machine anymore. So that's --8 they rolled her back.

9 So, now, that totally make her felt 10 unsafe in this hospital, because in the morning 11 when she walked in, they infused something, 12 treated her, and she almost had a heart attack.

And then -- now she retain her -- in the hospital, and then give her a CT scan, that almost like it felt like she was going to die.

And then -- then when they wheeled her back to the inpatient sixth floor, she wanted to check out and she didn't want stay in the hospital.

20 She felt like she was going to die in the 21 hospital if -- if she stay there.

22 So she -- so she requested to leave and 23 the other doctor, Dr. Rao, and the --24 Dr. Kaplan -- and there was no supervision 25 doctors. Those are all students; they -- and the

# R.A.II 19

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1-18 1 two other nurses, they refused to let her leave. 2 And they rolled -- they called a 3 psychiatrist student and repeated for three 4 hours, telling her if she leave the hospital, she 5 was going to die. 6 That was, like, into the middle night; 7 and, by the way, they -- before she entered the 8 hospital, before she entered the inpatient 9 department, the inpatient department, they 10 asked -- her son first, took away all her 11 clothings, all her personal things, so she only 12 have -- she only have one thing clothes of the 13 hospital. 14 She could not leave the hospital 15 without -- it's in November, wintertime. She 16 doesn't even have shoes. She did not have her 17 shoes with her. 18 So --19 THE COURT: They gave them to her son? 20 MS. TAN: Yeah, asked her son to take it 21 home; take them home. 22 And afterwards -- so -- so by the time 23 when she went back to the inpatient place, 24 they -- they -- Dr. Kaplan and Dr. Rao and the 25 other, Dr. August [sic], the psychiatrist, they **R.A.II 20** 

1 drilled her, they told her that if she left this 2 hospital, she was going to die, for three hours, 3 and changed two interpreters and says those --4 why interpreter say -- then, finish the one and a 5 half-hour, and then they say, Oh, that 6 interpreter cannot be trusted, and we have to use 7 another interpreter. 8 So they use the other interpreter for the 9 same thing, another one and half-hour. 10 Then afterwards, my client had to call 11 her friend, say, I'm going to leave -- I need to 12 leave. I don't want to be treated. 13 And her friend came to the hospital and 14 pick her up and -- and the Dr. August [sic] --15 the psychiatrist, Augustadt, she -- he finally 16 said, Okay, you can leave, you can leave, because 17 -- and they let her leave. 18 But -- but once they get out of the hospital, they -- her room, around the elevator, 19 somehow the doctor changed her -- his mind. 20 21 He say, Oh, you can't leave, and then 22 they call the safeguard, safety guard, chased 23 her. 24 And she -- she and her friend say, No. 25 They ran out to the street. **R.A.II 21** 

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1 And the safety guard came out to the 2 street and they're surrounding her and 3 (indiscernible) -- and kicked her from the back 4 and she fell onto the floor. 5 And then they picked her up and wheeled 6 her back to the hospital, her room, and then 7 guard the room with the guards, the -- six or 8 eight, six to seven, eight guards, and they 9 interrogated her, why she wanted to leave, why 10 she didn't want to stay in the hospital, and --11 and then they called another interpreter. 12 This time this interpreter is from 13 (indiscernible), they says, Oh, okay, we're going 14 to have to wait until that interpreter come in. 15 That's, like, they waited until 3:00 in the 16 morning. 17 THE COURT: Does this relate to her 18 treatment? 19 MS. TAN: No. 20 THE COURT: No? 21 MS. TAN: No, these are not related to 22 her treatment. 23 These are -- these are related to my --24 my cause of actions -- assault, false 25 imprisonment, and battery, negligence, because R.A.II 22

Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM Massachusetts Appeals Court 1-21 1 there was -- no licensed doctors are involved, 2 only --3 THE COURT: Medical negligence. 4 MS. TAN: Huh? 5 THE COURT: Medical negligence? 6 MS. TAN: Yeah. 7 THE COURT: That's --8 MS. TAN: Medical negligence or whatever 9 the hospital is doing, and -- because they have a 10 duty to my client to his -- to her safety. 11 And there's also bias, a civil rights 12 violation. 13 THE COURT: So let me -- let me ask you, 14 so I just want to understand your argument, 15 though. 16 Let's go back to the fact that there was 17 a suit that was previously filed and dismissed. 18 MS. TAN: That -- yeah. 19 So --20 THE COURT: And your argument, I think I 21 understand it, you're saying, Well, this is a 22 different suit because you're -- you've brought 23 in two of the same defendants, but additional 24 defendants, and you're alleging, at least in your 25 complaint, instead of medical malpractice, you **R.A.II 23** 

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 221 have assault and battery and some other claims; 2 is that right? 3 MS. TAN: Right. 4 THE COURT: And what about the 5 individuals who were not served process? 6 MS. TAN: We did file -- because we don't 7 have their contact information, so we filed -- we 8 asked -- we served the subpoena to defendant 9 Tufts Medical Center, and they did not respond 10 until -- they filed a motion to quash, but that's what -- like, our return date is March 26th, and 11 12 they filed a motion to quash March 24th. 13 So the court says it's moot because 14 one --15 THE COURT: I thought that the return 16 service had to be perfected sometime in February. 17 Is that -- am I wrong? I might be wrong. 18 MS. TAN: The -- the last day for 19 service --20 THE COURT: I thought the deadline was 21 February 21st. 22 MS. TAN: Right. 23 THE COURT: February 21st, not March. 24 MS. TAN: Right. 25 No, we served -- we served the subpoena **R.A.II 24** LMP Court Reporting - (508) 641-5801

1 February 21st. We served the same day, the last 2 day. 3 THE COURT: The last day of the --4 MS. TAN: February. 5 THE COURT: You had 90 days. 6 When was the complaint filed? 7 MR. TERRY: She's speaking about service 8 of the subpoena on Tufts Medical Center, asking 9 them to identify last-known addresses, contact 10 information for the individual (inaudible) --11 THE COURT: Oh, no, I'm not talking about 12 I'm talking about when the -- return of that. 13 service with respect to the summons and complaint 14 that apparently wasn't served on a number of the 15 defendants. They -- all of the -- all of 16 MS. TAN: 17 the complaints on the assignments were served to 18 Tufts through Tufts, so all of them. 19 THE COURT: If they're not -- if they're 20 not -- if some of them aren't employed there --21 MS. TAN: Yeah, but, so that's why when 22 we get the return, the sheriff told us -- so 23 sheriff first called us saying, Tufts is deciding 24 whether they're -- whether they're going to 25 accept the summons or not for the defendants. **R.A.II 25** 

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 241 And then after -- after the -- the 2 deadline, sheriff told us, Oh, Tufts decided not 3 to serve -- not to accept for those defendants. 4 So that's why we immediately served a 5 subpoena to Tufts and told them provide all the information, contact information. 6 7 THE COURT: What happened with that 8 subpoena? MR. TERRY: We filed, I think which is 9 10 technically on for today, a motion to quash and 11 stay discovery pending the outcome of this 12 hearing. 13 So if -- if Tufts is in the case, or if 14 it's not, and it's duly issued a subpoena, I 15 suppose we would have a duty to respond to it. 16 Our thinking was this whole case is going to be -- is subject to a Rule 12 motion that's 17 18 pending, and I think we may have had a hearing 19 date at the time the motion to quash was filed, 20 so --21 THE COURT: All right. 22 MR. TERRY: -- let's take it up at the 23 hearing. 24 Judge, can I speak just to one issue? 25 THE COURT: Sure. **R.A.II 26** 

1 MR. TERRY: So I'm happy to talk as much 2 as the Court is interested in the care and 3 treatment. 4 Plaintiff's description of her position 5 was a lot about care and treatment, and our 6 position is that that's been litigated; but I'm 7 reminded, because his name was mentioned, to 8 speak about Dr. Peter Ostrow, just briefly. 9 It was mentioned that there must be a 10 fraud in the medical records because he appears 11 somewhere as an attending physician where 12 Jonathan Weinstock appears also as an attending 13 physician. 14 Dr. Ostrow is a pulmonologist, an allergy 15 medicine specialist. He's been practicing for 16 34 years without a claim or lawsuit; he's 17 retiring at the end of June, until he was sued in 18 this case. 19 And he was sued in this case, your Honor, 20 because at the time the plaintiff requested her 21 records in 2021, she had an appointment, an 22 allergy and pulmonology appointment, on the books 23 with Dr. Ostrow. 24 So when your records get printed out, at 25 a certain point when you have an appointment **R.A.II 27** 

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1	upcoming, the attending physician of record in
2	the hospital's chart changes.
3	So Dr. Ostrow is a patient [sic] for whom
4	at the time the plaintiff obtained her records
5	had an appointment scheduled; did not see her in
6	November of 2019. Then that appointment got
7	canceled.
8	So he didn't see her in November of
9	2019, has not met her, doesn't know who she is,
10	has never had a physician treatment
11	physician-patient relationship with her, and yet
12	at the end of his nearly four-decade career in
13	medicine, certain patients who walk in off the
14	streets, seeking care, like the plaintiff, he's
15	being sued in this case because his name appears,
16	allegedly fraudulently, in a chart for a visit
17	that was canceled and never happened and has
18	nothing to do with, again, the care and treatment,
19	which is the root of all the claims, however they
20	be titled in this case.
21	THE COURT: What happened
22	MS. TAN: Your Honor
23	THE COURT: generally with the
24	this if you can tell me, the security
25	security guards?
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1 MR. TERRY: So the whole -- the -- the 2 threats about, You're going to die if you leave, 3 she was advised to be admitted to the cardiology 4 service, and she walked in at 10:30 p.m. 5 So there are certain things that aren't going to be done on that service overnight. 6 7 So, Stay here, let's watch you, you'll be 8 safe, and tomorrow, when the full service comes 9 on board, we'll do XYZ to make sure you're safe 10 from a cardio perspective to be discharged. And so, in the meantime, while waiting 11 12 for that is when she becomes distraught and 13 interested in leaving. 14 So if you're going to leave and your 15 providers think you're in -- a risk to yourself 16 or others by leaving, you need to communicate 17 that you understand those risks, that you're 18 taking on those risks. 19 That is why psych got involved, because 20 they had concerns that -- competency concerns 21 that she wasn't understanding the risk to herself 22 by leaving. 23 So it's a factual dispute, and it's 24 evident in the records that she was not 25 psychologically cleared. **R.A.II** 29

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1	She didn't demonstrate competency to the
2	satisfaction of the psych service at Tufts that
3	she understood the risks she was taking by
4	leaving, and was told that, and attempted to flee
5	the hospital against medical advice.
6	And I think that's when she was
7	restrained by security.
8	She ended up being re-evaluated and
9	cleared psychologically to be discharged. And
10	that's what happened in the early morning hours
11	of November 25th.
12	THE COURT: All right.
13	MS. TAN: Your Honor, may I may I add
14	one more
15	THE COURT: Briefly. Okay.
16	MS. TAN: Yeah. So the the defendant
17	counsel says the case was the first complaint
18	was adjudicated.
19	It was never adjudicated. It was it
20	was dismissed because the judge because the
21	plaintiff failed to pay the \$6,000 bond and in
22	time.
23	But that complaint was so poorly drafted,
24	the judge just felt that based on the complaint,
25	it does not appear that additional time would aid
	R.A.II 30
	R.A.II 30 LMP Court Reporting - (508) 641-5801

Massachusetts Appeals Court Case: 2023-P-0961 Filed: 11/3/2023 7:12 PM 1 - 291 to -- the plaintiff in support her claim for 2 negligence, so that's -- the case was dismissed 3 without prejudice. 4 The case was dismissed because the 5 complaint was not sufficient to -- against 6 the --7 THE COURT: But it was also dismissed 8 because she failed to pay -- post the bond, 9 right? 10 MS. TAN: Yes. There was no tribunal -- there was no 11 12 tribunal decision on the merit. There was never 13 a tribunal decision on the merit. 14 That's why the Court post the bond to 15 her. 16 And so defendant counsel was not being 17 honest on this, but the case -- the -- the 18 previous judge was clear about you heard this --19 in his decision, that because both sides asked for more time and he felt that additional time 20 21 would not help her because of the poor quality of 22 the complaint submitted last year, 2022. 23 It was basically just two sentence of the 24 facts. 25 Like, there was never this fact -- the **R.A.II** 31 LMP Court Reporting - (508) 641-5801

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1	facts that we occurred later in the cause, the
2	medical records were contradictory with each
3	other; the doctors were not the listed doctors
4	never showed up.
5	She never saw those doctors. There were
6	only several student doctors.
7	And and the student doctor treated her
8	horribly. She now she could not even move.
9	She walked into the hospital; now she
10	could not walk without a cane.
11	She and she searched for all over
12	the country for doctors, doctors who would not
13	accept her because, first, her medical records
14	are messed up; secondly, nobody would want treat
15	her because they also give her injection on
16	her on her stomach that is now causing her
17	pain.
18	THE COURT: So all of this, though, is
19	related to her treatment.
20	MS. TAN: I don't know.
21	There's, like there's, first, in the
22	morning there's infusion to her that almost
23	caused her a heart attack, and then there is
24	a one injection on her stomach before she went
25	to before they sent her to the CT scan.
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1	And then they went sent her to the
2	CT scan, give her six additional injections.
3	And then when she rolled her up, she
4	was drilled five or six hours of psychiatrist's
5	counseling.
6	And they basically just telling her
7	repeatedly the same thing.
8	Would you would you I mean,
9	nobody everybody would feel like go mad, I
10	would go mad, under those kind of circumstances.
11	And then afterwards, when she run from
12	the hospital, six or eight safety guards dragged
13	her back and first lay dragged her on the
14	floor, which could which have possibly injured
15	her back, and then pulled her on the wheelchair
16	and and dragged dragged back inside the
17	hospital and guarded her inside that room,
18	interrogated her and until she until she
19	agree that she will not charge she will not
20	file complaint against them, and they signed
21	agreement.
22	THE COURT: Okay. What I'm going to do
23	is I'm going to take this under advisement.
24	I want to read the submissions.
25	I also want to look at the the
20	
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1	previous the previous action that had been
2	dismissed and take a look at that complaint, but
3	I'm going to need a little time to make a
4	decision. Okay?
5	MS. TAN: Thank you, Judge.
6	THE COURT: Thank you very much.
7	THE CLERK: Are we off the record, your
8	Honor?
9	THE COURT: Yes.
10	THE CLERK: We're off the record.
11	(At 3:08 p.m. proceedings concluded.)
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Received, thank you.

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